



## New customer website launches

The all-new AIG Life Insurance customer website is now available to serve your clients.

The new site launched over the weekend and replaces eService, which will automatically redirect to the new website. Existing eService users may be asked to update their password when first visiting the new site.

The new site offers an improved user experience including updated design and navigation, with a wide range of options that allow policy owners to manage their policies:

- View policy values and other benefits
- Make premium payments
- Update address
- Sign up for account alerts, including text and email
- Download statements

Additional features will continue to be added to the website.

Log-in for the new site is through the [Customer Service page](#) at [aig.com/LifeInsurance](http://aig.com/LifeInsurance). The Customer Service page also includes guides for site functions.

**See the next page for a sample email to policy owners announcing the new site.**

## Consumer-approved flyer available

Show your clients the benefits of managing their policy online with our consumer-approved flyer.

**Link:** [Manage your policy the easy way](#) (PDF)

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# Sample email to policy owners

[view online-version](#)



LIFE INSURANCE

## Welcome to a new online experience for your Life Insurance Policy

The all-new AIG Life Insurance website is now available to serve you.

Log in and you can:

- View policy values and other benefits
- Make premium payments
- Update address
- Sign up for account alerts, including text and email
- Download statements

Because your security is important to us, you will be asked to change your account password or provide additional account details to set up your account.

[See what's new](#)

[LOG IN NOW](#)

**We see the future in you.<sup>SM</sup>**



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