

SERVICE

AccessMyLab™



SECURE.
CONVENIENT.
SIMPLE.



Financially protecting those who are important to you began when you applied for life insurance. The next step, your health exam, includes laboratory testing. Keeping you informed every step of the way is part of the service experience you can expect from Prudential. That's why we've partnered with Clinical Reference Laboratory (CRL®) to deliver your lab results in a secure and convenient way via AccessMyLab™.

AccessMyLab™ offers you:

- ▶ **Convenience:** No paper forms, no registration, no user name or password to remember.
- ▶ **Online availability:*** Unique process delivers quick, secure results from any device connected to the internet. Once your tests have been analyzed, you will have the option to be notified when the information becomes available.
- ▶ **Flexibility:** View your results online, print them for your records, and/or share them with your personal physician.

*While most laboratory testing results will be available online, there may be some scenarios where this information cannot be provided due to the sensitive nature of the test results.

Using AccessMyLab™:

1. Five days after the completion of your exam, go to www.AccessMyLab.com and enter the Slip ID number, located on either the consent form or the yellow AccessMyLab™ document provided by the examiner at the time of your exam.
2. When prompted, enter the last four digits of the phone number you provided to schedule your exam. This number will be indicated on the lab slip or the yellow AccessMyLab™ document provided by your examiner.
3. A PIN will be provided to you via text or voice message from an Interactive Voice System.
4. Enter the PIN to view your lab report online.
5. Save or print.

Security Is a Top Priority

Prudential and CRL are committed to ensuring lab and health information is protected by state-of-the-art security measures. Keeping your lab results secure is one of our most important responsibilities. AccessMyLab™ was developed to keep sensitive health information protected through a secure, yet intuitive, interface.

If you have any questions about AccessMyLab™, please reach out to your Prudential representative.

AccessMyLab™ is a trademark of Clinical Reference Laboratory, Inc.

